
In this issue of Energise

Volume 3, Issue 1

- ▶ Windows 2000 Hosting Upgrade - PGP Encryption
- ▶ Whois Update at www.netenergy.net
- ▶ Add Actinic to your Web site

Windows 2000 Hosting Upgrade – PGP Encryption

"PGP is more secure than a telephone conversation, fax or plain-text e-mail."

By popular request, we are pleased to announce that Pretty Good Privacy (PGP) Encryption is now supported on all Windows 2000 hosting plans. PGP is fully compatible with our form-to-email handler MailSend and can be used to encrypt data submitted through an online form.

PGP adds an extra layer of security when transmitting data across the Internet and is commonly used in conjunction with a secure certificate; which is used to protect the data from being listened in on when a visitor enters information into an online form. PGP is used to encrypt the data when it is sent by e-mail to the Web site owner.

By encrypting the data using PGP keys, the information sent from a Web site is encrypted or scrambled into a message that cannot be read or understood until it has been decrypted. To decrypt the message, the Web site owner can simply pass the encrypted message through the key within their PGP software to bring it back into its human readable form.

Although PGP is commonly used to protect credit card information used in online order forms, it can also be used to protect personal or proprietary information such as internal memos or other company information distributed to staff or suppliers.

Since the information is only available to people who have access to the unique Web site key, a PGP encrypted message is many times more secure than a telephone conversation, a fax message or even a plain-text e-mail.

If you already have a MailSend form and would like to add PGP encryption, please visit the MailSend guide within our customer knowledgebase.

If you would like more information about PGP implementation or suitability for your Web site, please contact our support team at support@netenergy.net.

Whois Update at www.netenergy.net

Following customer feedback, we are pleased to announce that we have upgraded our domain name search facility on our Web site. Searching for new domain names should on average be up to 10 times quicker using our new asynchronous checking technology.

We would also like to remind customers about our Live Help service. Simply click on the icon in the top left corner of our Web site to chat to us online about any of our services.

Add Actinic to your Web site

At Net Energy Internet, we are pleased to extend our support for the Actinic range of e-commerce products by offering Actinic Cover as well as Actinic Catalog, Actinic Business and the new 25 product version of Actinic Catalog known as Actinic LE (Lite Edition).

Actinic products are supported by all Net Energy Internet hosting plans. Every Net Energy Internet hosting plan also includes access to a shared secure certificate used to protect data when it is entered into an online form.



Tech Tip: Look for the gold padlock to check that an online form is secure.

Actinic Cover

Renewing annually, Actinic Cover is a comprehensive package of add-on services for Actinic Catalog and Actinic Business designed to bring year round peace of mind for businesses involved in the fast moving e-commerce environment.

Actinic Cover Includes:

- Priority access to the Actinic technical support hotline for up to 10 incidents
- 2 hour response time for critical issues
- Free software upgrades during the period of cover
- Optional participation in the Actinic beta programme
- Actinic's E-Mail newsletter
- Access to technical and commercial hints, tips and advice on current issues

Net Energy Internet has been an Actinic Authorised Partner since 1999 and we are actively involved in promoting Actinic software as a cost-effective, easy-to-use solution for small and large Web sites alike.

For more information on our range of Actinic products, please visit the e-commerce section on our Web site.

Actinic software is also available on a 30 day downloadable trial. Please contact support@netenergy.net for details.