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Thawte Authentic Site Seal

Following the update in last month's newsletter, we would like to remind all secure certificate customers that the old Thawte authentic site seal (top right) can be replaced with the new interactive site seal (right).



The new site seal links directly with Thawte to display the image live on your Web site with the current date and the status of your secure certificate. Visitors will be able to check your online identity without having to click on a separate link.

There is no additional charge to use the new seal, however you will need to update code in your Web page(s).

To receive the code and full instructions, please e-mail support@netenergy.net.

To use the new site seal, simply send an e-mail to support@netenergy.net with your domain name to receive full details.

Search Engine Submissions

From the 1st of September, our search engine submission packages will use a default submitting address to prevent customers from receiving bulk e-mail from the various search engines.

This step precedes the launch of the detailed reports about the progress of each search engine submission.

For more information on our different search engine submission packages, please visit -

www.netenergy.net/services/searchengine.asp

Actinic Bulletin

Actinic have released a patch for users of Actinic Catalog and Actinic Business which will fix an error encountered by shoppers who have personal firewall software using the default configuration.

More information about the patch can be found at the following locations:

www.actinic.co.uk/support/norton.htm
www.actinicdownloads.com



Nominet Whois Changes

From the 1st of October, Nominet will be expanding the publicly available details on the whois for all UK domain names registered for companies.

The new listing will include the registrant name, full postal address, renewal date and ISP. Non-trading individuals may opt-out of the new listing in October if preferred. Domain names registered for personal usage are not affected.

www.nominet.org.uk/ref/whois3.html

Microsoft FrontPage Forms

If you have a contact form on a Web site using the Microsoft FrontPage Extensions, you are now able to specify a 'from' address when receiving e-mails sent from your FrontPage forms.

To set up a specified address, please e-mail to support@netenergy.net with the address you would like to use.

Please note only one address may be specified per Web site, for example website-form@yourname.co.uk.

This month, we are excited to be celebrating the start of our sixth year of trading and would like to take this opportunity to thank all of our customers for their continued business and support over the last five years.

At the same time, we would also like to introduce you to the 'new-look' for Volume 2. With some new and not-so-subtle changes to the layout, we aim to include more information about your Internet services than ever before!

Finally, briefly recapping on some of the improvements we introduced at the end of Volume 1, we announced the following changes:

- Hosting customers now have more disk space and bandwidth included in every hosting plan for no extra charge.
- Customers purchasing domain names can now search and register all of the new types at www.netenergy.net You can also register and renew .com, .net, .org, .biz and .info domain names for up to 10 years at a time!
- And, Secure Certificate owners can now include the new Authentic Site Seal from Thawte on all of their secure pages.

As always, if you have any comments or suggestions, please send them to us at feedback@netenergy.net.

Best Wishes,

Net Energy Internet Ltd.

The story of the @ sign...

When talking about the Web, it isn't long before someone mentions an e-mail address and starts to say, "you can reach me at joe at my web site dot co dot uk."

Most people will recognise an e-mail address when they see one and usually recognise the owner by the characters to the *left* of the @ symbol. It can also be possible to recognise a company or surname from the characters on the *right* of the @ symbol.

Very little however, is actually said about the @ symbol itself, assigned to be a

separator in e-mail addresses by the chief architect of ARPANet, Ray Tomlinson, back in 1972. The dispute seems to be just what to call it...

In Britain, we usually call it 'the at sign' or 'the a with a circle round it.' In other countries, it has gathered various names, usually referring to food or animals.

In Germany, it is known as the 'klammeraffe' or spider monkey. In Sweden, it becomes 'kanelbulle' or cinnamon bun, chosen for it's shape.

Possibly the most original reference is France's 'petit escargot' which sums up the @ sign as a little snail.

Just what's called for when you're receiving a large file attachment!

The @ sign is often named after different food or animals. The names generally focus on the shape rather than the function.



Nominet UK - The UK's domain name registry

For every country that has it's own domain name extension, also known as namespace, there is a central registry that holds the authoritative records for each name that has been registered within the namespace.

The records include the owner's name and contact details. Most importantly, the records also include the nameserver information which specifies where to send Web and e-mail traffic for each unique domain name.

In France, the central registry, AFNIC holds records for .fr domain names and in New Zealand, all domain names with the extension .nz are recorded by the registry Domainz.

Nominet UK is the central registry for domain names ending in .uk - .co.uk, .org.uk, .net.uk, .ltd.uk, .me.uk, .plc.uk and .sch.uk.

Nominet began registering UK domain names in August 1996 and is officially recognised by the UK government as the manager of the .uk namespace.

In a nutshell, whichever ISP you have registered your .uk domain name with, the domain name records are stored in Nominet's database of UK domain names.

Nominet's latest published figures show that as of the 31st of August 2002, Nominet UK holds the records for **3,689,618** UK domain names.

Tech Terms: A - B

ARPANet

In the late 1960's the U.S. Department of Defence created a network called Advanced Research Projects Agency Network or ARPANet. The goal of the network was that it kept running in the event that any part of it was destroyed.

Avatar

Avatar is a Hindu term describing a god appearing in an animal form. An online avatar is a digital actor or icon chosen to represent you or your characteristics in a digital environment, e.g. in an online chat room or in a multi-player game.

Bit Bucket

The term bit bucket is often used to describe a fictitious place in cyberspace where missing e-mails, documents and files are said to end up, never to be found again...

Bounce

Generally used to describe e-mails not arriving at their destination. Soft bounce refers to a message that doesn't deliver *after* reaching the recipient's ISP and a hard bounce describes a message that returns *without* reaching the recipient's ISP.

Q&A: Domain Names

A domain name that I would like to use has already been registered - how can I contact the owner?

Usually the quickest way to get in touch is to send an e-mail to an address using the domain name, e.g. sales@, info@, webmaster@.

If this is unsuccessful, or if you receive a bounced message, it may be worth checking the legal owner listed in the Nominet database, or *whois* report, at www.nominet.org.uk.

If a company name is listed, you may be able gather more details about the owner from the Yellow Pages or at Companies House.

Unless the domain name has been suspended or detagged, you may be able to contact their current ISP who also appear in the *whois*.

How do I transfer a .co.uk domain name from another ISP to use with my existing Web site and e-mail?

The first step is to contact your existing ISP asking them to transfer your domain name to our IPS-Tag, NETENERGY. Usually, your ISP will ask for a signed fax to confirm the transfer details.

Once the IPS-Tag has been changed, we are then able to update your domain name to route your Web and e-mail traffic through our network.

Following the nameserver update, it can take up to 48 hours to filter or propagate worldwide.

To minimise downtime during the transfer, we recommend that you set up any e-mail and/or Web hosting requirements in advance.