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## **New e-commerce pages**

As a Net Energy Internet customer, you'll know that we frequently update our services to ensure that we provide cost-effective and easy-to-use solutions for all of our customers.

During November, we will be working on the e-commerce section of our Web site with changes to go live within the coming weeks.

We will be expanding within our existing range of e-commerce products to enable customers to purchase copies of Actinic and EROL Developer as well as choose from different levels of secure certificates.

If you would like more information on the changes, or would like information on any of our e-commerce products, please contact [sales@netenergy.net](mailto:sales@netenergy.net).

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## **Changes to .me.uk registrations**

From the 29th of November, Nominet will be enforcing the original restrictions envisaged for .me.uk domain name registrations.

The .me.uk extension was introduced in February 2002 for personal usage to be registered by individuals rather than companies or organisations. Net Energy Internet was one of the first UK ISPs to register a .me.uk domain name.

The change will affect new registrations which will be monitored to ensure that they are allocated to natural persons rather than agents, trustees, proxies or a representative for any person or entity.

This enforcement may also affect the transfer or subsequent renewal of a .me.uk registration, for example if a domain name is registered by an individual with the intention to transfer the ownership to a company name.

With .me.uk gaining recognition as a personal namespace, it is perhaps less important for companies to register .me.uk domain names as part of brand protection or anti-cybersquatting measures.

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For individuals, the changes open up the possibility of registering domain names that have previously been unavailable or have been registered in other extensions, e.g. .co.uk or .com.

For more information on the changes to .me.uk, please visit [www.nominet.org.uk](http://www.nominet.org.uk), or if you would like to register a .me.uk domain name, please visit our Web site at [www.netenergy.net](http://www.netenergy.net).

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## **eSynapsia Changes**

Following the update to our Web site during September, we are pleased to announce the following improvements to eSynapsia which are now available.

### **v1.0.0 -> v1.0.2 - October 2004**

- Within e-mails sent by eSynapsia, e.g. order confirmations and payment confirmations, a link is now added which when clicked on takes you direct to that particular order or payment within eSynapsia where you are able to see the current status and order/payment details.
- When using the 'Online Contact Form' you now have the option of setting both the reply-to address and your name, enabling others who use your account to request support and to have replies sent direct to their e-mail address rather than the account holder.
- When changing your password, you now have to enter your existing password first to prevent unauthorised persons from changing your password if you accidentally leave your Web browser open.
- When you place an order both your IP address and host name are recorded and displayed within eSynapsia under the 'View Order' section to help track down any fraudulent orders placed under your account.
- The date and time as well as the IP address and host name you last logged in from are now recorded and displayed when you next log in on the 'Welcome' screen. This enables you to see who is logging into your account and can help determine if your password has been compromised.
- Customer Contacts which have not been used for ordering can now be deleted in 'Manage Contacts'.

In addition to the above various other minor improvements and bug fixes have also been made, and further improvements are planned during November.

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## **Actinic updates available for download**

Following the release of version 7, Actinic have released an update (v7.0.2) available for download from the 1st of November 2004.

The new version is a planned maintenance version fixing a number of bugs from the initial release as well as incorporating three new functions.

For details of the changes, please visit:

<http://www.actinicdownloads.com/release/changes.htm>

Or, to download the update, please visit:

<http://www.actinicdownloads.com/release>