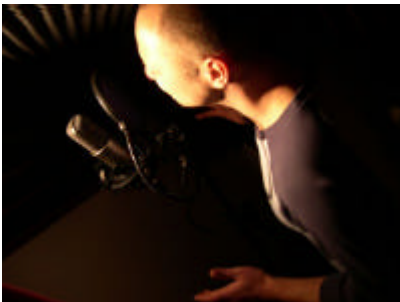


▶ **New Telephone System**

In the first week of November, we upgraded our telephone system to a multi-line, Voice Over IP system with integrated fax and answering service that utilizes the latest technology from the Open Source community and Cisco Systems.

Similar to our previous telephone system, the new version has layered menus to speak directly with members of our sales, accounts and technical support teams. We have also introduced a service status menu with up-to-date server and network information.

As well as the facility to leave voicemail per department, the new system will shortly be expanded to support out of hours contact facilities for Net Energy Internet premium resellers and enterprise customers.



When creating the new telephone system, we asked voice personality Jay Benham to record the individual menu options. Jay has featured on more than a dozen international releases in recent years, and has earned himself and his Sound Answers studio a reputation for exceedingly high session and production standards.

We found Jay very professional and easy to work with and should you or your customers need any vocal recording, we would have no hesitation recommending him.

The new telephone system operates on our existing telephone number **0870 243 0830** and 0870 243 0829 for fax.

▶ **New Fire Monitoring System**

At Net Energy Internet, we are also pleased to announce that our new early warning fire detection and monitoring system is now live.

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Cont...

Building on the facility we had in place in our old office, the new system combines multiple smoke and heat sensors with 24x7 monitoring and immediate response to ensure the continued protection of both our network and servers.

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▶ Coming Soon!

Continuing the theme of expanding our services, we will shortly be announcing the launch of Microsoft SQL and MySQL database services.

SQL, or Structured Query Language, is the standard language for creating, updating and querying relational database management systems. SQL dates back to the 1970s and was originally known as SEQUEL (Structured English QUery Language) which is a common pronunciation, even though the language was later renamed to SQL.

Microsoft SQL is a comprehensive database platform providing enterprise class data management with integrated business intelligence tools. It provides secure, reliable storage for both relational and structured data and can be used to build and manage highly available data applications.

Microsoft SQL is the natural upgrade to Microsoft Access and is capable of handling millions of records across multiple tables and databases. Common uses include managing employee records, order and stock databases, hotel bookings and room availability and almost any application where storing and retrieving data for the web and desktop applications is used.

Our MySQL database service (the open source relational database management system) will launch shortly after Microsoft SQL.

To celebrate the launch of our SQL services, we are offering a **10% discount** on any SQL database purchased between the launch and the end of February to all customers who register their interest in using SQL by the



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Cont...

7th of December.

To register your interest, please e-mail sales@netenergy.net by the 7th of December and quote "ENERGISESQL".

Thank you for choosing [Net Energy Internet!](#)

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