

## ▣ iPods - 10 Days Left!

In case you missed the details from April's Energise, we're giving away a free iPod Shuffle with new websites hosted with us during May 2007!

Simply order a new hosting plan online during May - either for a brand new website you're creating, or for a website you'd like to transfer from another ISP - and we'll send you a free iPod Shuffle in the colour of your choice!

### Put Some COLOR On!



[www.netenergy.net/ipod](http://www.netenergy.net/ipod)

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## ▣ Entourage / Mac Mail Support

In conjunction with the iPod Shuffle promotion, we are also pleased to announce full support for Mac users who access their e-mails using Entourage or Mac Mail.

If you have any queries about setting up your Net Energy Internet e-mail services using a Mac, please contact our friendly technical support team who will be happy to help.

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## ▣ We're Hiring!

At Net Energy Internet, we're looking for a new member of staff to join our development team.

The position will be based at our Exeter office with interviews taking place in May and early June.

For more details, or to send a CV, please e-mail [jobs@netenergy.net](mailto:jobs@netenergy.net).

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Put Some  
**COLOR**  
On in May!

**Free iPod Shuffle**  
with Every Annual  
Web Hosting Plan



Terms and Conditions Apply

## ▣ New Domain Name Extensions - .ca, .ch, .tv

Following customer requests, we have applied for, and been successfully awarded, the ability to register domain names in different country-code extensions.

From the 15th of May, we can now register domain names with .ca, .ch or .tv extensions.

**.ca** is the country-code extension for Canada (residents of Canada only)

**.ch** is the country-code extension for Switzerland

**.tv** is the country-code extension for Tuvalu, however is popular with companies who advertise on television, e.g. www.bid-up.tv

If you would like to register a domain name with one of the new domain name extensions, please contact sales@netenergy.net or telephone 0870 243 0830.

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## ▣ Sending Large Files

Have you tried to send a large file, or files, by e-mail, only to receive an error message saying the recipient's e-mailbox is full or cannot accept your e-mail?

Although in theory it's possible to send as much data in one e-mail as you want, in practice many ISP's restrict the amount of data that can be transmitted in a particular e-mail.

This might be 1MB, 2MB, 5MB or 10MB, however a limit is likely to be in place and prevents one or more users from sending huge amounts of data, causing a bottleneck and delaying other customer e-mails from being sent. At Net Energy Internet, our maximum message size is 10MB per e-mail.

At the recipient's end, they may also have a storage limit for their e-mailbox. If their ISP has allowed your e-mail to arrive in their network, it may be rejected if the recipient doesn't have enough storage (at that particular time) to accept your e-mail.

When the recipient downloads their e-mails it will take longer to retrieve a large e-mail and occasionally it may time out, especially if being scanned by a desktop anti-virus scanner.

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If you have large files to send to customers, suppliers or friends the free services at [www.transferbigfiles.com](http://www.transferbigfiles.com) or [www.yousendit.com](http://www.yousendit.com) may be of interest.

Both websites enable you to select the file(s) on your computer and enter one or more recipient addresses.

The recipient receives an e-mail with a hyperlink to download the file(s) and they are retrieved outside of the e-mail protocol, avoiding any storage or delivery restrictions.

For more information about sending large files, or to try out the free services, please visit [www.transferbigfiles.com](http://www.transferbigfiles.com) or [www.yousendit.com](http://www.yousendit.com).

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Thank you for reading the May issue of Energise.

If we can improve our service to you in any way, please get in touch by e-mailing [energise@netenergy.net](mailto:energise@netenergy.net).

**Thank you for choosing Net Energy Internet!**

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