

## ▶ **We're Moving: May Update**

With the finishing touches being carried out to our new office building, we are pleased to announce that our relocation to the new-build office in Exeter will be going ahead shortly.

We have also added new photographs of the building progress on to the gallery page on our website at [www.netenergy.net/moving/](http://www.netenergy.net/moving/).

In the final phase, the services will be tested, walls papered and the carpet laid. We will then move non-essential items in a scheduled operation to minimise interruption to our day to day sales, support and accounts departments and procedures.

Following the preliminary move, we will then transport our hardware and network services to the new premises. Once the hardware has been moved and tested, we will divert the Internet traffic to Exeter.

With the scale of our move, there will be a short period of downtime whilst the hardware is in transit and the Internet services are mapped to the new premises, however this will be carried out outside of office hours.

More information on the scheduled time of the move will be available shortly.

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## ▶ **Nominet Reaches 5 Million .uk Domain Names**

On the 24th of May, Nominet celebrated the 5 millionth UK domain name to be registered. The domain name, hosepipebanbuster.co.uk, was registered by an irrigation company based in Hertfordshire.

This is a huge landmark for Nominet who are currently the 4th largest Internet registry in the world, handling 144,000 registrations every month.

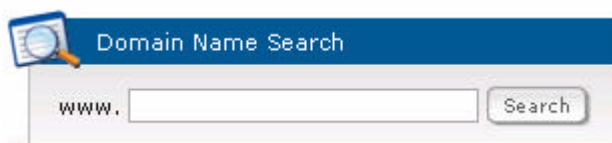
According to Nominet's statistics, 50% of UK domain names link to e-commerce or business information websites.

### In this Issue:

- ▶ Moving Update
- ▶ Nominet Hit 5 Million
- ▶ CentralNic Names
- ▶ Web Form E-mails

Cont...

If you would be interested in registering a .co.uk domain name for your company, brand or product names, or a .me.uk for personal use, please use the no-obligation search tool on our website at [www.netenergy.net](http://www.netenergy.net), or by clicking on the search box below:



The image shows a screenshot of a web form titled "Domain Name Search". It features a search input field with "www." followed by a blank space, and a "Search" button to the right. A magnifying glass icon is positioned over the search field.

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- ▶ Moving Update
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- ▶ CentralNic Names
- ▶ Web Form E-mails

## ▶ CentralNic Alternative Domain Names

Following the domain name theme, if you haven't been able to secure your first-choice domain name in a .com or .co.uk extension, don't be afraid to choose a CentralNic extension.

Similar to Nominet, CentralNic is a domain name registry offering fully qualified domain names using memorable extensions such as .gb.com and .uk.net.

At Net Energy Internet, we have been registering CentralNic domain names since May 2001 and currently support the following CentralNic extensions: .gb.com, .gb.net, .uk.com, .uk.net and .eu.com.

Due to CentralNic's charges, these domain names have higher registry fees than their .co.uk or .com counterparts, however can offer the possibility of registering a first-choice, memorable domain name for web and e-mail usage.

Please check the availability of CentralNic domain names using the no-obligation search tool on our website at [www.netenergy.net](http://www.netenergy.net).



Cont...

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▶ **Customer Notice: Replying to a Web Form E-mail**

Do you have a form on your website that is used to e-mail details of an order or an enquiry from a website visitor?

If so, when responding to an enquiry, please be sure to copy the visitor's e-mail address from within the e-mail containing the form data, rather than replying to the e-mail address "trashcan@netenergy.net".

The trashcan address is an unmonitored "black hole" and cannot forward your reply to the correct recipient.

If you would like information on creating an online form, or are concerned whether you have replied to the trashcan address, please contact our support team by e-mailing [support@netenergy.net](mailto:support@netenergy.net).

For further information about creating an online form, please visit our online support knowledgebase at [www.netenergy.net/support/](http://www.netenergy.net/support/).