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Volume 4, Issue 9

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Join in our Domain Name Sale!

In a moment of pre-summer madness, we have turned our attention to our domain name services and slashed prices on all extensions, in some cases by over 50%!

The sale prices are available to both customers and resellers, however are only available on new registrations.



DOMAIN NAME SALE NOW ON
SAVE OVER 50% ON NEW REGISTRATIONS

.co.uk .org.uk .com .org
.me.uk .ltd.uk .plc.uk .net .biz .info

£3.95 £8.95

INC. ALL FEES, WEB & EMAIL FORWARDING
TOTAL PRICE PER YEAR (EXC. VAT)
MINIMUM 2 YEAR REGISTRATION



All domain names purchased in the sale will include the following great features:

- All registry fees for the registration period
- Domain Protect - Anti-theft protection (International domains)
- Unlimited e-mail addresses forwarding to a single destination
- Banner-free (no adverts) Web forwarding (masked, unmasked or IP based)
- Parking page indicating that your domain name is registered
- Unlimited QuickDial dial-up accounts
- No hidden charges or release fees
- Telephone, e-mail and online support

LOW PRICE WARNING: .CO.UK DOMAINS ARE JUST £3.95 per year!

To purchase your ultra-low price domain name (including all the features listed above), simply head over to our web site at www.netenergy.net and click on the banner at the top of the page.

But hurry, the sale will end soon!

Our Web site Speeds Up

We would like to thank customers who brought it to our attention that our web site has been a little slow on some occasions. After some fine tuning, we are pleased to report that the page weight is down and the speed is back up.

Through the changes we have removed the LiveHelp system temporarily. Whilst the feature of LiveHelp has been a part of our web site for over two years, it has contributed to the excess page weight and overall download time. Being able to talk with customers direct is important to us and we are considering alternative systems to go live shortly.

We have also updated the menu system and site navigation. To access the sub-sections, simply click on the item on the blue menu bar and select the page you would like to access from the left hand menu.

As an Energise reader and Net Energy Internet customer, if you have any comments about our services or suggestions for improvement, we would love to hear from you.

Please contact us by e-mailing feedback@netenergy.net.

AVAS Updates

This month, we are also pleased to announce improvements to our anti-virus/anti-spam (AVAS) service.



Anti-Virus Notification Messages Have Been Removed

Last year, a key feature of AVAS was the notification procedure where AVAS would inform both the sender and receiver each time a virus was found and deleted.

Since many viruses are now sent from unattended or forged e-mail addresses, the AVAS notifications sent to the sender of the virus are becoming less relevant and cause unnecessary queues of e-mail on our mail servers. As a result of this virus notifications to the sender are now not sent.

Customers of AVAS will still however receive notifications when they are sent an e-mail containing a virus. These can be disabled on a domain-wide basis and if you would prefer not to receive these notifications, please e-mail support@netenergy.net.



Spam Engines RegEx And HTML/Char-Set Suspended

In addition to changes to the anti-virus module of AVAS, the anti-spam engines have also been reviewed during April.

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In a number of cases, AVAS has reported false-positives (marking genuine e-mail as spam) on HTML newsletter e-mails and also on messages which would have scored a low percentage (if at all) on the Bayesian and Spam Assassin engines.

Due to the sequential order of scanning, we have temporarily suspended the RegEx and HTML/CharSet engines from the anti-spam module. Messages that would have previously have triggered these engines will pass straight through to the next engine for analysis.

We believe the change will enable genuine messages to pass through the anti-spam module unmarked and continue to provide an effective marking service for messages which most people would consider examples of spam.

With RegEx and HTML/CharSet suspended, customers who have set up rules for moving/deleting messages based on the DNS Blacklist engine, should notice a marked increase in the number of spam messages identified.

The suspension of the RegEx and HTML/CharSet engines will be reviewed in the near future and if it has proved useful to AVAS subscribers, both engines will be removed permanently.



Spam Trap Added For The Bayesian Engine

We are also pleased to announce a new Spam Trap which has been added to help teach the Bayesian anti-spam engine which messages should be considered as spam.

The Bayesian engine is the only anti-spam engine which can be taught by AVAS subscribers. Using the e-mail addresses (genuine@mail.netenergy.net and spam@mail.netenergy.net) AVAS subscribers are able to forward examples of messages which should be considered to be genuine, and those which should be considered to be spam.

Our Spam Trap provides a black hole in which thousands of spam messages each day are delivered from worldwide into a unique account. Messages reaching the account are automatically fed into the Bayesian engine to be analysed. Using the data, the Bayesian engine learns what is considered to be spam and is able to automatically increment the percentages given to messages with similar content received by AVAS subscribers.



Add AVAS To Your E-Mail Account

If you would like more information about our AVAS service, or if you would like to add AVAS to your e-mail account(s), please contact sales@netenergy.net for details.

AVAS starts at just £10 plus VAT per year and covers all e-mail addresses at your domain name. Full AVAS details are available on our web site at www.netenergy.net.

Changed Your Details?

If you have moved house or office recently, don't forget to update the contact details for your Internet services.

Changing your postal address and contact information is easy to carry out through our eSynapsia control panel. eSynapsia is available to all customers and can be accessed at www.netenergy.net/login/.

As well as your Net Energy Internet account contact details, it's important to ensure your domain name Whois details are current.

The Whois details record the legal ownership information for your domain name and whether it is registered in your name, in your company's name, or in the name of a third party.

To check the Whois details for your domain name, please use the following links:

Nominet UK	www.nominet.org.uk	.co.uk, .org.uk, .me.uk, .net.uk, .plc.uk, .ltd.uk, .sch.uk
OpenSRS	whois.opensrs.net	.com, .org, .net, .biz, .info
CentralNIC	www.centralnic.com	.gb.com, .gb.net, .uk.com, .uk.net, .eu.com

If you have moved, or if a member of staff has moved on, it is important to update the details recorded for your domain name. Out-of-date information can cause problems with ex-members of staff, or should you wish to transfer the ownership of your domain name in the future.

To change any incorrect Whois details, please contact support@netenergy.net with the changes, quoting your customer code and password as authorisation.

Owners of OpenSRS domain names also benefit from our free anti-theft Domain Protect service.

If you are interested in purchasing additional domain names for yourself or your company, please check out our domain name sale which is now on! Please visit www.netenergy.net for details.