

## ▶ **We're Moving: Final Preparations**

We are pleased to announce that our relocation to Exeter will be taking place on Saturday the 24th of June.

This is a huge milestone for us at Net Energy Internet and the new offices will enable us to continue to deliver the high standard of professional and reliable Internet services to our local, national and international customers.

Following the move we will also be in a good position to take advantage of Exeter's improved communications infrastructure and deliver some exciting new services in the coming months.

Due to the scale of the relocation we regret there will be a period of downtime during the move where services are unavailable, however this will be kept to the absolute minimum.

We anticipate the move to take place in the morning/early afternoon and to last no longer than eight hours. Whilst some of the downtime will be incurred in the physical transportation of our hardware and network services, the remainder will be the length of time incurred directing the Internet traffic to the new premises.

If you resell our services or manage services on behalf of someone else, please advise them of the necessary downtime during our move and reassure them that the services will be resumed as quickly as possible.

If you would like to receive updates on the move progress, including confirmation once the relocation has taken place, please e-mail [support@netenergy.net](mailto:support@netenergy.net) to be added to a separate one-time mailing list.

We would also like to thank you for your patience during our move and look forward to providing your Internet services from our new Exeter office.

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## ▶ **New Contact Details**

Following the move, our new postal address will be:

Cont...

Net Energy Internet Ltd.  
5a, The Newton Centre  
Thorverton Road  
Matford Park  
Exeter  
EX2 8GN

Please take this opportunity to update your records and to ensure all correspondence is sent to our new Exeter address.

Our 0870 telephone and fax numbers and e-mail addresses will remain the same:

Telephone: 0870 243 0830  
Fax: 0870 243 0829  
E-Mail: [sales@netenergy.net](mailto:sales@netenergy.net)  
[accounts@netenergy.net](mailto:accounts@netenergy.net)  
[support@netenergy.net](mailto:support@netenergy.net)

*Please Note: The Newton Abbot local numbers 01803 872551 and 01803 872999 will no longer be operational following the move.*

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## ▶ New Office Photos

We have been documenting the fit-out of the new offices since the beginning of March with photos added regularly to a new section on our website at [www.netenergy.net/moving/](http://www.netenergy.net/moving/).



The Newton Centre



Close-up of our unit