

## ▶ **Happy New Year!**

A little belated, but as the new year gets underway, we would like to wish all of our customers a very happy and prosperous new year!

For more information on our products and Internet services, please visit [www.netenergy.net](http://www.netenergy.net).

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## ▶ **QuickDial is 2**

In today's broadband environment, you could be forgiven for asking why bother with a conventional dial-up to access the Internet.

However, whilst celebrating its second birthday, we are pleased to report that QuickDial has grown in popularity and serves as a reliable back-up connection to the Internet when needed.

Customer feedback also tells us that our QuickDial service is highly portable and has easy-to-remember settings.

It's still using one of the only one-to-one dial-up contention ratios to provide a faster connection.

If you would like more details about QuickDial, or to download the free connection settings, please visit [www.quickdial.co.uk](http://www.quickdial.co.uk).

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## ▶ **Too Much Spam**

If too much turkey was bad enough at Christmas, did you return to the office to find a mountain of spam?

Spam or junk e-mail is considered to be more intrusive than the unsolicited postal letters arriving on your doorstep. Arguably this is because the material, and quantity of material, is delivered not to the outside of your house or office, but to you personally, at your desk, laptop or mobile phone.

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The spam you receive may waste more time than you think, downloading the files, checking for genuine messages and then deleting the financial offers, medications and sometimes pornographic content.

At Net Energy Internet, we play an active role in helping customers receive only genuine e-mails. In addition to our AVAS (anti-virus/anti-spam) service, we also offer advice on reducing and in some cases eliminating the presence of spam in your inbox.

If you receive a large volume of unwanted e-mails, please contact [support@netenergy.net](mailto:support@netenergy.net) for our free advice.

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▶ **Customer Notice: New Statistics Login Details For Windows NT and Windows 2000 Customers**

As part of our effort to continually improve the service we offer, we will be undertaking a project to standardise our statistics service during February.

We will be updating the statistics settings for customers on our NT and Windows 2000 service to support the new reports available to our Windows 2003 customers.

Also included will be the facility to e-mail monthly reports to a nominated e-mail address and site administration facilities.

The project will involve issuing a new set of statistics login details to each affected customer.

As with our e-mail services, you will have the option to change your password to something more memorable through the web interface once the changes have taken place.

If this applies to your services, or if you are a Net Energy Internet reseller, we will be in touch shortly to advise when your settings will be updated and to confirm the new login details.

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## ▶ Try Us Out!

If you're subscribing to our newsletter but haven't yet tried out our services, did you know they're backed by our 30 day money back guarantee!

If you really don't like us after a month of service, just say and we'll give a full refund.

Please visit [www.netenergy.net](http://www.netenergy.net) to see our full range of services and reseller programme.

Best wishes for 2007 from all of us at Net Energy Internet!

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