



In this issue...

- New Telephone & Fax Numbers
- Statistics Server Upgrade
- Reducing Junk E-mail
- MailSend for Windows 2000 Customers

January 2003

Fighting the Spam Battle

If you are a regular e-mail user, it is likely that you will have come into contact with some of the unsavoury and often time-wasting junk e-mail in circulation.

To help reduce the quantity of unwanted messages without spending a penny can be as simple as reducing the number of addresses using your domain name from a 'catch-all' account to an e-mail account collecting just one or more addresses.

To check the addresses you are currently receiving e-mail for, simply log in to the e-mail control panel at <http://post.netenergy.net/> with the master e-mail address for your account and the corresponding POP3 password.



To update your e-mail account, please send any changes to support@netenergy.net.

Happy New Year and a warm welcome to 2003 from all of us at Net Energy Internet!

We start the year with a series of new developments starting with the new 0870 telephone and fax numbers below.

We are also looking forward to developing new tools and services during the course of the year which we hope will complement and enhance all of our existing range of products and services.

The new tools will also hand over some of the control of the services to our customers so that changes can be carried out instantly in a secure online environment.

We would also be grateful for all customers to complete and return the address and contact form accompanying this newsletter to ensure that we have your current details on file for billing and account management purposes.

As always, we welcome your feedback about our products and services. If you have any queries, comments or suggestions for improvement, please contact us by e-mailing feedback@netenergy.net.

Best Wishes for 2003,

Net Energy Internet Ltd.



NET ENERGY
INTERNET
The future is here™

New Telephone & Fax Numbers

 **Tel: 0870 243 0830**

Fax: 0870 243 0829

Statistics Server Upgrade

Following the launch of LiveStats v6.2 in October last year, we have responded to customer feedback that the new version has been slower in peak periods to retrieve data than in the previous version.

Over the Christmas break, we carried out the upgrade of the server hardware to better handle both the current demand and to allow headroom for future growth.

New Registry for .org Owners

Customers with .org domain name registrations may also be interested to know that the top level .org registry has been transferred by ICANN from VeriSign to Public Interest Registry (PIR), a subsidiary of the Internet Society.

All .org domain names registered and renewed through Net Energy Internet will continue to be renewed through VeriSign along with all .com, .net, biz and .info domain names.

More information on the changeover can be found at www.icann.org/announcements/

Customer Contact Information

To ensure that we have your company name and address details correctly listed, please fill out and return the accompanying form. The details will be used for billing and account management purposes, including the issue of your control panel username and password later this year.

Personalised Server Addresses

From the 1st of January 2003, customers registering or transferring a domain name to Net Energy Internet, will be able to use their domain name as part of their e-mail server address. Existing customers can also set up personalised server addresses by e-mailing support@netenergy.net.

MailSend (Form-to-Email Handler) Walkthrough

Exclusive to our Windows 2000 hosting customers is our 'in-house' developed, customisable form-to-email handler called MailSend.

MailSend can be used to create a simple two or three field enquiry form, through to a full online ordering form with a customised 'thank you' receipt confirming the order details.

In the box opposite, we take you through the some of the different options that can be used to create your MailSend form and include a fully-working form to collect the name, address and telephone number of a Web site visitor.

The sample form can be typed and uploaded into your Web space 'as is' and will collect and send the information to the e-mail address of your choice.

MailSend, for Windows 2000 customers, is one of the five supported form-to-email handlers included in our Windows 2000 hosting plans along with CDONTS, JMail, dynuEmail and AspEmail

CDONTS, JMail and AspEmail are also available on our NT hosting plans along with WMPRO.

MailSend replaces the WMPRO handler, which is unfortunately not supported on our Windows 2000 hosting plans servers due to licensing restrictions.

An Example Form Using MailSend

The following code can be added anywhere between the <body> and </body> HTML tags. In the first line, replace wwwX with your server number. If you are unsure of the server number to use, please e-mail support@netenergy.net. Text in **bold** can be changed as required.

```
<form method="post" action="http://wwwX.netenergy.net/scripts/mailemail/mailemail.asp">
<input type="hidden" name="ms_to" value="you@yourname.co.uk">
<input type="text" name="name" size="20">
<input type="text" name="address" size="30">
<input type="text" name="telephone" size="20">
</form>
```

Popular MailSend Command Options

When building your MailSend form, you are able to use combinations of the following commands to increase the functionality of your form. Simply change or add to the code above inserting "hidden" fields with the options below.

E-mail Options

MS_TO	Used to define the e-mail address to send the form contents.
MS_PRIORITY	Set the priority <i>value</i> field, 1 = High, 3 = Normal, 5 = Low.
MS_DISABLESEND	To disable e-mail when testing, set the <i>value</i> field to TRUE.

Formatting Options

MS_SORTORDER	Choose the field order by separating the fields with commas.
MS_REDIRECT	Set the URL that visitors see after filling out your form.
MS_ERRORURL	Used to let visitors know if there is an error sending the form.

A full list of the MailSend commands including the walkthrough for adding templates and e-mail receipts is available in our printer-friendly guide at www.netenergy.net/support/mailemail.html.

January Tech Terms: I - K

IP Address

An IP, or Internet Protocol, address is a collection of numbers used to represent a location on the Internet. This numeric address can be mapped, by domain name servers, to a domain name or sub-domain name. For example, the IP address 80.247.0.250 can be used to get to our Web site at www.netenergy.net.

IPS-key / IPS-tag

Internet Provider Security keys or tags are issued by Nominet to it's members who wish to become Tag Holders, primarily Internet Service Providers, so that they are able to register and renew domain names on behalf of their customers through the automated system at Nominet, known as the 'automaton'.

.jpg / .jpeg (jay-peg)

The file extension, .jpeg (commonly known as .jpg) was named after the Joint Photographic Experts Group who developed the compression mechanism that is widely used to reduce the file size of an image. By compressing the file size both the time and the bandwidth required to display the image to Web site visitors can be substantially reduced.

Keywords

Keywords are words or phrases that are placed inside the HTML meta tag 'keywords' to describe the contents of the Web page that they appear on. Some search engines use keywords when assigning a Web site into a relevant category. Keywords are also used by search engine visitors to find sites matching their search text.

MailSend Key Features

- ✓ MailSend enables you to specify not only the address used to receive the form data, but also single or multiple carbon copy and/or blind carbon copy (bcc) addresses as well.
- ✓ You are able to set the e-mail subject line and the priority level per MailSend form to prioritise orders or enquiries.
- ✓ MailSend also supports Web templates used on the confirmation pages that can be personalised to match the look and feel of your Web site layout and colours.
- ✓ E-mail templates used to personalise the data sent from the form to the form owner and also the person filling out the form are also supported.
- ✓ Using environmental, form and HTTP session variables additional details, such as the Web browser used, can be captured from a form.