



In this issue...

- 10 Year gTLD Domain Registrations
- Tips to Avoid a Renewal Scam
- Choosing Your E-mail Delivery Method

## February 2003

### 10 Year Domain Names

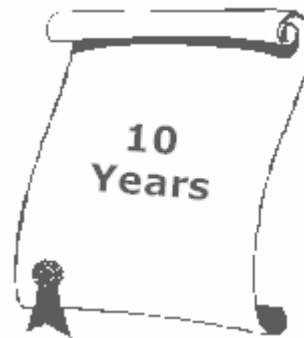
In ten years time, you'll definitely be ten years older, possibly ten years wiser and will probably have renewed your domain name up to five times!

We can't do anything about our customers getting older or smarter, but we *can* help you to renew your domain name just once in the next ten years.

At the moment, ten year domain names are available exclusively to customers purchasing gTLD domain names (.com, .net, .org, .info, .biz) for just £159.95 plus VAT.

Customers who would like to extend a gTLD domain name can do so for just £15 plus VAT per year to reach the maximum registration period of ten years.

*To extend your domain registration, or to check the number of years that you are able to extend your registration for, please e-mail [sales@netenergy.net](mailto:sales@netenergy.net).*



*Renewing a gTLD domain name early for the maximum period will save money compared with staggered renewal costs.*



### UK Domain Names Targeted by Bogus Renewal Scams

If you are approached by any company offering to renew your UK domain name (.co.uk, .org.uk, .ltd.uk or .me.uk) for anything more, or less, than two years, beware - it's probably a scam.

Nominet UK, responsible for all domain names ending in .uk, only give the option to renew a UK domain name two years after the registration or last renewal date.

For example, if you register a domain name on the 1<sup>st</sup> of February 2003, it will not renew until the 1<sup>st</sup> of February 2005, renewing again on the 1<sup>st</sup> of February 2007 and so on.

Any organisation suggesting that they can renew your domain name on any other date, for any other length of time, should be treated with caution.

If you are unsure of the date that your UK domain name next renews on, or if you want to check that a renewal invoice is genuine, simply visit [www.nominet.org.uk](http://www.nominet.org.uk) and search for your domain name using the box on the left hand side.

This will bring up the Whois report storing information about your domain name.

Check first that the 'Registrant's Agent' matches the company name on your invoice. If they don't match and you're sure that the company on your invoice *don't* deal with the company listed as the 'Registered Agent', you can safely destroy the invoice.

The second step is to check the 'Registered On' date and increment it in two year periods until you reach the renewal date on your invoice. Again if they don't match, bin the invoice without a second thought.

#### Signs of a bogus renewal:

- You receive an invoice from a company whose name you don't recognise, or that you know you didn't use to register the domain name.
- The invoice quotes a renewal period of anything other than two years.
- The renewal date doesn't match the date you calculate based on the 'Registered On' date shown on the Whois at Nominet.

*We would like to thank everyone who posted or faxed updated contact forms sent with last month's issue of Energise. To return a completed form, please fax any changes to 0870 243 0829.*

*This month, we look at the journey of an e-mail, from the sender to your inbox using POP3 collection, e-mail forwarding and the specialist Store & Forward service that is available to all customers hosting domain names at Net Energy Internet.*

*We would also like to alert customers to the increase of tricks used by companies promising to renew domain names hosted with us, that are in reality a front for the latest domain name scam.*

*If you are unsure whether a domain name renewal notice is genuine, simply follow the steps to the left and feel free to contact us for any advice.*

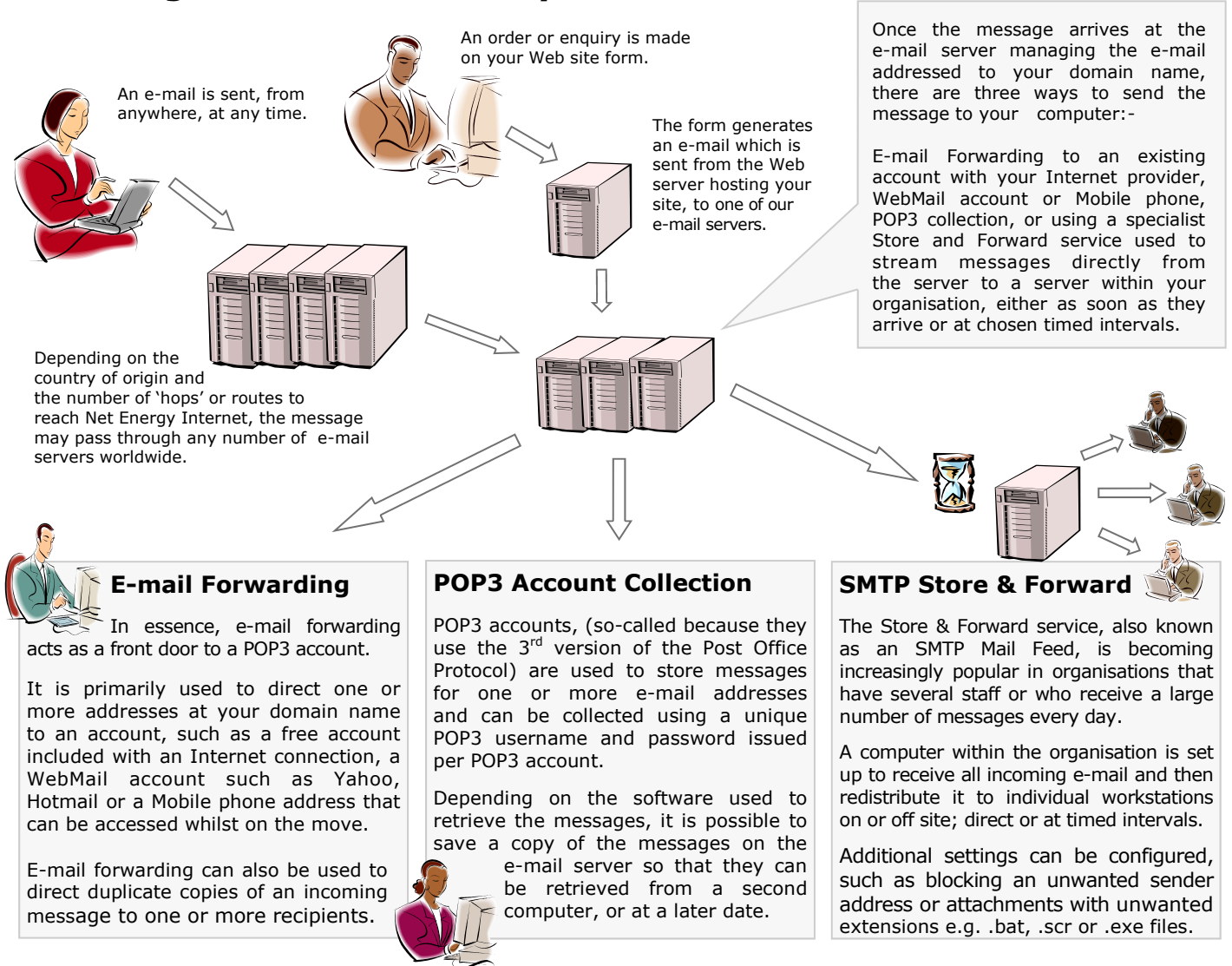
*Also, if you've just signed up and would like to read past issues of Energise, please visit our online archive at [www.netenergy.net/about/newsletter/](http://www.netenergy.net/about/newsletter/).*

*As always, we welcome customer feedback about our products and services - if you have any queries or suggestions, please e-mail [feedback@netenergy.net](mailto:feedback@netenergy.net).*

*Best Wishes,*

*Net Energy Internet Ltd.*

## Choosing Your E-mail Delivery Method



## February Tech Terms: L - M

### Latency

In computing terms, latency and bandwidth determine the speed of an Internet connection. Latency is the time it takes for a data packet to go across a network connection. There is a period of 'latent' time while the sending computer checks that the packet has been sent. Bandwidth is the capacity of the pipe or line carrying the data packets.

### LiveStats

LiveStats Web site analysis tools are available to all Net Energy Internet hosting customers and can be used to pro-actively monitor the patterns and trends of the people visiting your Web site.

Log in to your Web site statistics at:  
<http://statistics.netenergy.net/>

### Meta Refresh

Meta Refresh is one of a number of meta tags that can be added into the source code of a Web page. The refresh tag is used to redirect visitors to a new page after a set number of seconds. It is often used when the location of a page is changed to display a 'this site has moved' or 'please update your bookmarks' message' to alert visitors to the change.

### MIME (MIME Types)

MIME, or Multi-Purpose Internet Mail Extensions, is an extension of SMTP (*Simple Mail Transport Protocol*) that allows Web browsers and e-mail software to identify, display and run data types such as .gif or .jpg graphic extensions, audio and executable files as well as the text data type supported by SMTP.

## What's Best for Your Business?

Whether you use one computer to receive e-mail or whether you have twenty, fifty or several hundred, you can inter-connect the three methods of collection to suit almost any operation.

Our hosting packages include unlimited e-mail addresses and up to thirty POP3 accounts that can be set up at any time. To set up a new account as part of your hosting package, simply [e-mail support@netenergy.net](mailto:e-mail.support@netenergy.net).

To set up additional accounts outside of a hosting package, or to discuss whether your organisation would benefit from an SMTP Store & Forward service, please contact our sales team by e-mailing [sales@netenergy.net](mailto:sales@netenergy.net).

