

▶ Stay Online Over Christmas with QuickDial

If you're travelling over Christmas, why not take our free QuickDial 0845 Internet settings so you can be online without your regular broadband connection.

Simply add the settings below into a new Internet connection, or visit www.quickdial.co.uk to download the self-installer.

Connection Settings:

Telephone Number: 0845 123 2424
Username: quickdial
Password: quickdial

SMTP Server: smtp.quickdial.co.uk
128K Telephone Number: 0845 121 3853*

* 128K users, please use a unique username, e.g. your name or company name to bond the connection.

QuickDial 0845 is a pay-as-you-go Internet connection available to all Net Energy Internet customers, friends and colleagues and can be used as much or as little as you like.

Key Features:

- No monthly or annual subscription fees
- Only pay for the cost of a local call
- Use as often or as little as you like
- No penalty fees for high usage
- 1:1 Contention ratio - Greater speed
- Your own e-mail account with WebMail
- Connect at 56k, 64k ISDN or 128k ISDN

Please feel free to share these QuickDial 0845 settings.

www.quickdial.co.uk

▶ Do Your Services Renew Over Christmas?

If you have a domain name or hosting plan which renews over Christmas, please ensure your payment for the

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renewal reaches us on or by **Friday the 22nd of December**.

For cheques, the Royal Mail last posting date for first class mail is the 19th of December and for BACS payments, please allow three days for your payment to be processed.

We will be accepting online card payments throughout the Christmas period.

To make an online payment, please visit www.netenergy.net/login/ and select 'Make a Payment' from the menu.

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▶ Christmas Opening Hours

Over Christmas, our office will be closed from 1pm on Friday the 22nd of December until 10am on Wednesday the 27th of December and from 1pm on Friday the 29th of December until 9am on Tuesday the 2nd of January.

As usual, members of staff will be available by e-mail throughout the Christmas break.

E-mail enquiries:

Sales/Orders: sales@netenergy.net
Invoices/Payments: accounts@netenergy.net
Technical Support: support@netenergy.net

In addition to technical support by e-mail, we also have the answers to many common questions and queries available in our technical support knowledgebase at www.netenergy.net/support/.

▶ Please Take A Moment

At Net Energy Internet your views on our services are very important and are the basis for our growth and improvement.

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As a direct result of customer feedback, we are pleased to be able to support 17 different domain name extensions, including this year's new domain names .eu and .mobi.

We are also introducing Microsoft SQL and MySQL database services, again as a result of requests from customers who are developing websites with larger database requirements.

If there are any services we can offer to help you or your customers, or if you have any suggestions for improvement, please e-mail energise@netenergy.net.

On behalf of everyone at Net Energy Internet, we would like to take this opportunity to wish you a very Merry Christmas and a successful year ahead!

Thank you for choosing [Net Energy Internet!](#)

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