

▶ **New Online Shopping with Actinic Express!**

Launching in early 2006, Actinic Express is the new easy to use online shopping cart creation tool from Actinic Software and includes everything you need to sell on the Internet.

As its name suggests, Actinic Express has been designed to help both new start-ups and existing businesses to get trading online, fast.

Key Features:

- Easy to use online interface
- Store updates can be made at any time, from anywhere
- Ability to accept secure card payments online
- Easy upgrade to other Actinic products
- Secure, reliable technology from the UK ecommerce brand leader
- Search engine friendly

For more information on Actinic Express, please contact our sales team on 0870 243 0830, or by e-mailing sales@netenergy.net.

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▶ **WMPRO FormSpam Update**

Following our article in October's Energise, we will be making a change to the WebMailer Pro form-to-email handler within the next seven days to further increase security.

At the moment WebMailer Pro uses the 'FROM' field, contained within the form, to decide which e-mail address the e-mail should be sent from. This field is specified by the person who created the online form.

From the 19th of December, if the 'FROM' field is changed, you will need to contact our technical support team with the new address before it can be used on your website.

Please Note: This only affects NT hosting customers who use WMPRO and is only relevant if the 'FROM' field within the form is changed.

▶ Christmas Opening Hours

During the Christmas break, we will be closing our offices between 1pm on the 23rd of December and 9am on the 2nd of January.

As usual, members of staff will be available for enquiries and technical support by e-mail throughout the break.

Sales/Order enquiries: sales@netenergy.net
Invoices/Payment enquiries: accounts@netenergy.net
Technical Support: support@netenergy.net

Technical Support

As well as e-mail support, we are also able to receive enquiries via our secure online contact form within eSynapsia. Also available is our extensive support knowledgebase and our customer tutorials which provide an on-screen walkthrough for frequently asked questions.

Last Posting Dates

If you pay us by cheque or BACS, please ensure that your payment for services renewing over the Christmas period reaches us on or by Thursday the 22nd of December to ensure continuity of service.

We are also able to accept online payments throughout the Christmas period by credit or debit card. To make an online payment, please use the 'Make a Payment' option within eSynapsia.

Thank you for choosing Net Energy Internet!

We would also like to take this opportunity to thank all of our customers for using our services and look forward to continuing to provide your Internet services in 2006.

Merry Christmas from all at Net Energy Internet!

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