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November AVAS Statistics

With more and more customers using AVAS, (our dual Anti-Virus and multi-level Anti-Spam system), we are in the process of building an online statistics centre due for launch early next year.

When launched, the statistics centre will contain a range of statistics on the number and type of viruses caught over time. It will also contain the levels of spam detected and the best performing engines as well as a wide range of other AVAS information.

In the meantime, please find a selection of AVAS statistics recorded for November below:

AVAS - Virus Statistics

Viruses Detected During November:	13592
Worst Day:	30/11/2004 with 4.72% Infected
Best Day:	14/11/2004 with 2.08% Infected

Top 5 Viruses

Win32:Netsky-P [Wrm]	47.26%
Win32:Netsky-D [Wrm]	10.30%
Win32:Netsky-H [Wrm]	8.39%
Win32:Netsky-B [Wrm]	6.00%
Win32:Netsky-AQ [Wrm]	4.60%

Cont...

Top 5 Infected Filenames

message.scr	20.09%
Details.zip	1.61%
price.cpl	1.49%
price.com	1.31%
document.zip	1.25%

AVAS - Spam Statistics

Spam Detected During November:	170138
Worst Day:	24/11/2004 with 4.14% Spam
Best Day:	13/11/2004 with 2.72% Spam

For more information on AVAS, or to upgrade your e-mail, please contact sales@netenergy.net.

FREE QuickDial 0845 Dial up Settings

Our QuickDial 0845 service operates in the same way as other well known pay as you go providers with a unique difference in contention ratios. Whereas you might be one of a hundred others connecting at the same time, QuickDial offers a one to one contention ratio which translates into a smoother connection and fast page/file downloads.

Using QuickDial is completely optional and is an added bonus for all Net Energy Internet customers. Underneath the QuickDial features below, you'll find unique settings for your account and anonymous connection settings that you can pass on to anyone you know who would benefit from a fast and reliable Internet connection at home, at work or even as a laptop connection when on the move.

Key Features:

- No set-up, monthly or annual subscription fees
- Only pay for the cost of a local call
- Use as often or as little as you like
- No penalty fees for high usage
- 1:1 Contention ratio - Greater speed
- Your own e-mail account with WebMail
- Connect at 56k, 64k ISDN or 128k ISDN
- Use as a primary or backup Internet connection

Cont...

Your Personalised QuickDial 0845 Settings:

Telephone Number:	0845 123 2424
Username:	<Customer Code>
Password:	quickdial
SMTP Server:	smtp.quickdial.co.uk

Note to 128k ISDN users: To ensure that your connection is bonded correctly, please use the telephone number 0845 121 3853 and your unique personalised settings above.

Anonymous QuickDial 0845 Settings:

Telephone Number:	0845 123 2424
Username:	quickdial
Password:	quickdial
SMTP Server:	smtp.quickdial.co.uk

For more information about QuickDial, please visit www.quickdial.co.uk.

Christmas Opening Hours and Last Posting Dates

Christmas Hours

Between 1pm on Friday the 24th of December and 9am on Tuesday the 4th of January, our offices will be closing for the Christmas break. Members of staff will still be available to answer enquiries and technical support issues via e-mail throughout the break.

Technical Support

As well as e-mail support, we are also able to take enquiries via our secure online contact form within eSynapsia. Also available is our extensive support knowledgebase and tutorial guides which provide an on-screen walkthrough for common questions, such as how to upload Web pages and setting up e-mail accounts.

Last Posting Dates

If you pay us by cheque or BACS, please ensure that your payment for services renewing over the Christmas period reaches us on or by Thursday the 23rd of December to ensure continuity of service. We are able to accept online payments throughout the Christmas period by credit or debit card. To make an online payment, please use the 'Make a Payment' option within eSynapsia.