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.eu Domain Update

In November last year, we issued a warning against companies offering pre-registrations for the proposed .eu domain name. Nine months later, the launch date for .eu registrations is getting closer, with a proposed launch scheduled for the fourth quarter this year.

Similar to .us used in America, .eu will become the new Top Level Domain (TLD) for the European Union. It is not intended to replace country specific domain names such as .es for Spain or .uk for the United Kingdom and will be available for both business and personal usage.

According to the registry operator, there will be a two-phase sunrise period during which it will be possible to pre-register and register .eu domain names.

The first phase will be available for public bodies and trademark holders to register their corresponding names. This would include registered company and/or brand names.

The second phase is due to become available two months after the start of the sunrise period and will be available to owners of other rights recognised in the national law of an EU member state.

Two months following the second phase, the sunrise period will close and .eu domain names will be issued on a first-come-first-served basis.

For more information on .eu domain names, or to be notified once they are available for registration, please contact sales@netenergy.net.

Highlights of Volume 4

During the last twelve months, some exciting changes have taken place at Net Energy Internet.

We have introduced several new services and made significant improvements to our online control panel (www.netenergy.net/login/).

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We have reported the changes through our monthly newsletter, Energise, with full copies of each issue also available on the news section of our web site at www.netenergy.net.

Highlights of Volume 4

Volume 4, Issue 1 - September 2004

In September, we were independently nominated in the "Best Business Web Host" and "Best Business ISP" categories at the Future UK Internet Awards 2004. On our web site, we also changed the online chat system to LiveHelp from Star Develop creating an easy way to contact Net Energy Internet staff with pre and post sales questions.

Volume 4, Issue 2 - October 2004

In October, following the improvements to our live help system, we introduced two new sections on our web site covering secure (SSL) certificates and our Actinic hosting services. We also added new tools to our in-house written eSynapsia control panel and reported changes to .me.uk domain names.

Volume 4, Issue 3 - November 2004

In November, we reported on the delays with the launch of the proposed .eu domain name extension and warned against companies offering pre-registration services before the registry opened. We also added new print, add to favourites and graphical features to our support knowledgebase and carried out several customer feature requests in eSynapsia.

Volume 4, Issue 4 - December 2004

In December, we brought online a new system to monitor AVAS and produce statistics reports for both the anti-spam and anti-virus elements of our AVAS service. The statistics have been published regularly with the results compiled to be added to a new AVAS resource centre.

Volume 4, Issue 5 - January 2005

In January, we upgraded our search engine submission service so that customer web sites were able to be promoted to a wider range of UK and International search engines, including Google, Yahoo, Altavista, DMOZ and more. We also ran a search engine promotion article with tips on getting and maintaining high search engine rankings.

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Volume 4, Issue 6 - February 2005

In February, the AVAS statistics launched in December showed a massive 1 million e-mails were scanned during January, a trend continued through the year so far. Also in February, following customer feedback, we removed the virus notification e-mails and invited customers to sign up to Actinic's Beta team.

Volume 4, Issue 8 - April 2005

In April, we took delivery of our largest bandwidth upgrade to date. The 260% increase has provided us with additional capacity to launch exciting new services coming later this year. Several web servers were also upgraded and we were pleased to celebrate AVAS's one year anniversary from its launch at this time last year.

Volume 4, Issue 9 - May 2005

In May, we held a spectacular domain name sale with up to and, in some cases over, 50% off all domain name extensions. We also increased the speed of our own web site and added a spam trap handling several thousand e-mails per day to teach the Bayesian AVAS engine and increase the detection rate between spam and genuine messages.

Volume 4, Issue 10 - June 2005

In June, through our ISP partnership with Thawte, we introduced a new level of e-commerce security available to all Net Energy Internet customers in the form of Thawte's SSL 123 certificates. We were also pleased to remind customers of the QuickDial 0845 pay as you go dial-up settings and to share the AVAS statistics for May.

Volume 4, Issue 11 - July 2005

Last month, we were pleased to announce registration services and support for domain names with .gov.uk and .ac.uk extensions through a new membership with the .gov.uk/.ac.uk registry, UKERNA. These domain names can be used by Government and Educational departments and entities. We also reported June's AVAS statistics and invited customers to download the new version of Actinic.

What's Next At Net Energy Internet

Over the next 12 months, we will continue to review the services we offer to ensure that we are delivering cost-effective, feature-rich solutions suitable for today's Internet-reliant business and consumer Web sites.

To request new services and/or features that you would like to be available, please



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contact us by e-mailing energise@netenergy.net.

All customer suggestions will be reviewed and will be added where possible with updates posted each month in Energise.

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