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April 2003

NEW! E-mail Only Hosting Plans

From Friday the 21st of March, all Net Energy Internet customers have been able to take advantage of our new, e-mail only, hosting plans.

We have introduced the new plans to provide a simple cost-effective solution for customers who have multiple e-mail accounts but do not currently have a Web site or a Web hosting plan.

Customers with multiple POP3 accounts outside of a Web hosting plan will be migrated to the most cost-effective e-mail only hosting plan at the next renewal date.

If you would like more information on the new e-mail only hosting plans, please contact sale@netenergy.net for details.



To take advantage of the new e-mail only hosting packages simply [e-mail sales@netenergy.net](mailto:e-mail_sales@netenergy.net).

Nominet Tag Transfers

If you have transferred a domain name either to or from Net Energy Internet or between other ISPs, you may be aware of the transfer process set out by the registry for UK domain names, Nominet UK.

In 95% of cases, changes to a domain name are carried out through Nominet's automated systems on the instruction of the current Nominet member or tag holder responsible for the domain name.

However in cases where an ISP can not or will not make changes to a domain name, Nominet are able to help the legal owner of a domain name by enforcing changes to their domain name and tag holder details.

If you have been unable to release a UK domain name from a previous ISP, the online form at the address below will initiate a manual transfer process carried out by Nominet staff to transfer your domain name to the ISP of your choice.*

<http://www.nominet.org.uk/MakingChangesToYourDomainName/ChangingYourRegistrationAgentisp/>

*Nominet currently charge £15 plus VAT for this service.

GeoTrust Secure Certificates

Last month we announced our new partnership with GeoTrust, one of the industry leaders in secure services.

At the moment, GeoTrust Certificates are only available by e-mail ordering, however will feature on our new interactive Web site launching soon.

Thawte Secure Certificates

Please note that due to the verification checks involved in renewing Thawte Secure Certificates, we recommend allowing a minimum of seven days for the renewal process. For more information, please contact support@netenergy.net.

Search Engine Services

We would also like to remind customers about our search engine submission packages ranging from the Bronze single submission service through to the Platinum twelve month ongoing promotion service.

For more information, please visit <http://www.netenergy.net/services/searchengine.asp>

Welcome to the latest issue of *Energise*, the monthly newsletter from Net Energy Internet Ltd.

This month, we are excited to be able to announce the launch of four new e-mail hosting plans designed to provide professional and cost-effective solutions to customers who are using multiple POP3 accounts.

The new plans range from the Individual package with one POP3 account, through to our new Corporate plan which includes fifty POP3 accounts.

All e-mail hosting plans include 10Mb storage space per POP3 plus many new features including our Web forwarding service to the destination of your choice - previously charged at £10 plus VAT per year.

As always, we appreciate feedback and suggestions for improvement from all of our customers - to send us your views about any of our services, please e-mail feedback@netenergy.net.

If you would like to catch up on the news from previous issues of *Energise*, please visit our archive at <http://www.netenergy.net/about/newsletter/>.

We would also like to wish all of our customers a very Happy Easter!

Best wishes,

Net Energy Internet Ltd.



New "E-Mail Only" Hosting Plans

Individual | SOHO | SME | Corporate

Individual

(1 POP3 Account)

The new Individual E-mail Hosting Plan replaces our POP3 e-mailbox service with a branded package offering an unprecedented number of new features!

If you are currently using the POP3 e-mailbox service, you will be automatically upgraded to the Individual E-Mail hosting plan for no additional charge, instantly enabling you to take full advantage of all of the new features opposite.



Annually £19.00

SME

(20 POP3 Accounts)

Our third new package has been designed to cater for Small to Medium Enterprises who have a number of staff either in the office or on the road.

Each POP3 account includes 10Mb of storage space for messages which can be essential if you aren't able to download new messages at regular intervals.

Additional storage space can be purchased at £10 p/a per 10Mb.

Quarterly £37.25 | Annually £149.00

SOHO

(5 POP3 Accounts)

SOHO is our new and innovative Small Office Home Office package designed with both small business and family account users in mind.

Whether you give five people or five departments one box each, it's entirely up to you.

With the extended features in the new plans, you can also assign multiple e-mail addresses to one or more e-mailboxes as required - for no additional charge.

Quarterly £12.25 | Annually £49.00

Corporate

(50 POP3 Accounts)

At less than five pounds per POP3, the new Corporate E-Mail Hosting plan is the perfect solution for companies who use a large volume of e-mail accounts but don't want the hardware cost and technical overheads of an internal e-mail server with SMTP Store and Forward services.

To purchase a Corporate E-Mail Hosting plan or to discuss SMTP Store and Forward services, please e-mail sales@netenergy.net.



Quarterly £62.75 | Annually £249.00

:: New Features in All Plans ::

Key Features

- ✓ POP3 Accounts (1 - 50)
- ✓ 10Mb Disk Space Per E-Mailbox
- ✓ Unlimited Monthly Data Transfer
- ✓ Cloaked or Refreshed Web Forwarding
- ✓ Unlimited Aliases/Forwarding
- ✓ Catch All E-Mail Address
- ✓ SMTP/Outgoing Mail
- ✓ Autoresponders
- ✓ Using your own domain name
- ✓ 30 Day Money Back Guarantee
- ✓ Telephone, E-mail and Online Support

Data Centre

- ✓ Multiple High Speed Connections
- ✓ Air Conditioned Environment
- ✓ UPS Power Backup
- ✓ Firewall Protection & Intrusion Detection
- ✓ 24x7 Server & Network Monitoring

Server Specifications

- ✓ Dell PowerEdge Servers
- ✓ Hardware RAID SCSI System
- ✓ Microsoft Windows 2000 Server
- ✓ Daily Tape Backups

To purchase an e-mail hosting plan for your domain name, please e-mail sales@netenergy.net.

Secure online ordering will be available on our new Web site launching soon.



April Tech Terms P, Q, R



Tech Tip: Use your POP3 account details to receive e-mail anywhere in the world.

POP3

POP3 stands for Post Office Protocol version 3 (an upgrade to POP2, the version used in the mid 1980s). POP3 is the protocol used by your e-mail software to retrieve messages from an e-mail server anywhere in the world. All POP3 accounts are issued with a unique username and password and can store messages for one or more e-mail addresses using your domain name.

Queue

In computing terms, a queue is a number of items waiting to be processed, usually in the sequence that they have been received or by pre-defined priorities. Although one of the most common uses of queues occurs when sending multiple documents to a printer, queues are also used to store e-mail messages waiting for delivery using an SMTP Store and Forward service.

ReMailer

ReMailer or Re-Mailer is a service available from a number of companies on the Internet who will re-address an e-mail with the aim of hiding the sender's address. Until its recent closure, one of the best known re-mailing services was the Finland based anon.penet.fi, reportedly handling 10,000 messages per day with approximately 700,000 registered users.